



the NHEDA Broadcaster

A Monthly Journal of Information For New Hampshire's Emergency Telecommunicators

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4th Annual Mobile Communications & Command Post Rally



On May 22, 2015 the New Hampshire Telecommunications Emergency Response Taskforce (NHTERT) held its fourth annual Mobile Communications/Unit field rally. The rally was held at New Hampshire Motor Speedway in Loudon, NH. The event included nineteen communications units from around New Hampshire and neighboring states.

During the rally, units conducted an interoperability radio test with each other. All personnel attending the rally had the opportunity to take a tour of the Speedway and learn about their day to day operations.

This rally is designed to bring mobile communication units together and learn about each others capabilities. This rally is also a great time for dispatch centers to know what resources they have available to them and what their capabilities are.

*Michael S. Weden
NHTERT Deputy North Coordinator*

More Photos on Page 3



New Hampshire Emergency Dispatchers Association

Summer 'Spatcher Social Event

Saturday, July 11th • 12:00 - 4:30PM

Rain or Shine



Pot Luck Lunch!

Please RSVP to
cbleavitt@comcast.net

Please let us know
what food you will be bringing and
how many people will be coming.

Also, please bring your own
non-alcoholic beverages.



SQUAM LAKES
NATURAL SCIENCE CENTER

NEARER TO NATURE

**23 Science Center Road
Holderness, NH 03245**

www.nhnature.org

Fun for the whole family!



Open meadows, mature forests, and marsh boardwalks connect interactive natural exhibits where native animals reside: black bears, mountain lions, raptors, river otters, bobcats, and more. Spend a day - take a self-guided tour of the animal exhibit trail and hiking trails, or learn more about our live animals with a docent led tour, take a Squam Lake Cruise, enjoy the beauty of Kirkwood Gardens, and shop naturally in the Howling Coyote Gift Shop.

More TERT Rally Photos



Many Thanks to Bob Sprague and Chris Reynolds for All of the Photos!



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NH Emergency Dispatchers Association

1990 * 25TH ANNIVERSARY * 2015
NEW HAMPSHIRE DISPATCHERS ASSOCIATION

Online at www.nheda.org

Upcoming Meetings & Trainings

All of the following trainings are the introductory presentation modules which are included in the NHEDA NH Dispatchers Academy.

June 17 at 10am: At Grafton County Sheriff's Department. Modules presented will be Clandestine Labs and State Agencies.

July 15 at 10am: At Hampton Fire. Modules presented will be Troop G/HazMat and also Communicating with the Media.

August 26 at 10am: At NH 911/IPOC, Smokey Bear Blvd, Concord. Module to be Presented will be 911 Awareness and Services.

September 16 at 10am: At Berlin City Hall Auditorium. Module to be presented is To Be Determined.

October 21 at 10am: Location and Module to be presented is To Be Determined.

November 18 at 10am: Location and Module to be presented is To Be Determined.



Welcome to NHEDA's Newest Members!

Ashley Dumont—Derry Fire

Christina Lefebvre—Berlin Police Department

Open to NH Dispatchers!



The Springfield Dispatch Department presents

Denise Amber Lee
FOUNDAION



A Victim's Plea, Meeting Expectations

**A POWERFUL, MOTIVATIONAL COURSE DELIVERED BY
A VICTIM'S HUSBAND AND A VETERAN SUPERVISOR OF
THE VERY INDUSTRY WHICH FAILED HIM.**



Nathan Lee, founder and President of the Denise Amber Lee Foundation, and Geoff Weiss, Dispatch Supervisor for the San Diego Sheriff's Department, tie together the elements of the Denise Amber Lee tragedy.

Students learn of the obvious failures that day to the more in-depth concepts such as leadership, hiring, training and encouraging employees in a communications center.

- In-Depth Analysis
- Media Coverage
- What Went Wrong?
- Court Testimony
- Liability
- Leadership
- Accountability
- Discipline
- Training/Hiring

"Nathan's ability to relate a personal tragedy and motivate us to always do our jobs at the highest level is an inspiration to those who take 9-1-1 calls and support the systems needed to operate 9-1-1..."

Course is FREE to attend! (also MA State 911 Department Training Grant APPROVED)

Date(s): The class is being offered twice, choose from below options and follow link to register

COURSE OFFERING #1: Wed, June 17, 2015 (REGISTRATION LINK BELOW)

<http://events.constantcontact.com/register/event?llr=5pelbamab&oeidk=a07eardy8zhf74fcd7f>

COURSE OFFERING #2: Thurs, June 18, 2015 (REGISTRATION LINK BELOW)

<http://events.constantcontact.com/register/event?llr=5pelbamab&oeidk=a07eare4z79721eda38>

Time: 8am to 4pm

Location: Western New England University (WNEU)

1215 Wilbraham Road, Springfield, MA 01119

S. Prestley Blake Law Building, Law Room A

Contact: Melissa Nazzaro, Springfield Dispatch Director

413-750-2383 or mnazzaro@springfieldpolice.net

NHEDA To Hold Another APCO Public Safety Telecommunicator Training Course!

Public Safety Communications Training Announcement APCO Public Safety Telecommunicator (PST - 1) Course

When: September 21- 25, 2015, 0800 – 1630 hours (5 Day - 40 hr course)

Hosted by Hampton Police Department, 100 Brown Ave., Hampton, NH

Cost: \$79 – includes cost of student manual and certificate of completion

Description of Class:

The APCO Public Safety Telecommunicator (PST-1) course may be used for new-hire and existing employee training. Students successfully passing the final exam receive APCO Institute certification demonstrating completion of a training course that meets and exceeds industry accepted national basic training standards.

The PST course blends the knowledge and skill building information needed for a basic telecommunicator with the most up-to-date information on the technology and issues in public safety communications centers.

The PST basic training course meets and exceeds the APCO Project 33 Revised Minimum Training Standards for Public Safety Telecommunicators. APCO Project 33 training standards are widely recognized as the national industry standard for basic telecommunicator training.

This course also fulfills a portion of the training required to meet NHEmergency Dispatchers Association (NHEDA) voluntary training standards in the State of New Hampshire and will include discussion related to the application of the course material as a public safety telecommunicator in New Hampshire.

Register by contacting Rhonda Stevens at APCOclass@hamptonpd.com or by visiting www.nheda.org.



President's Message

Exciting NHEDA news—we are very happy to have two new Directors on the Governing Body. As you know on May First we had two positions vacant from progression of elections. I'm pleased to have MaryKay MacNichol and Ernie Petrin now on the Board, both serving one-year Director positions expiring in 2016. Mrs. MacNichol is the supervisor of the NH State Police CJIS/NCIC unit and also has extensive experience as a part-time Dispatcher at Hillsborough County. Captain Petrin commands the Fire Communications section at Concord Fire Department and is active in the operation of the NH Fire mobilization system among other duties. Both of these New Hampshire public safety professionals have been long-term supporters of NHEDA and participants at many training events, and I believe both will do an excellent job of representing the membership! I personally thank them both for stepping-up to fill the need and am grateful to their agencies for their support in allowing them to help us.

Last week we had the opportunity to participate in the annual NHTERT mobile unit rally. This year's event was held at the New Hampshire Motor Speedway in Loudon, and while we've clearly entered another season of distractions and conflicting events, a core group of TERT members hosted a good number of visitors, including many first-time attendees and several from out of state. My thanks to the North Region Coordinators (Tony Stiles and Mike Weden) for organizing the event, and to all the NHTERT and NHEDA members and visitors who took the time to participate. If you are not already involved or at least aware, ask some questions about TERT and New Hampshire's team—we are always looking for a few great candidates!

Please watch for and review the weekly NHEDA email blurbs, and check the website for updates. We will continue the "NHEDA Phase II Academy" modules development and training throughout 2015 and beyond. We also continue to post and distribute training information provided by member and partner agencies for your information.

As of this writing, Senate Bill 46 has been re-approved by the Senate (after being amended by the House of Representatives) and is headed to Governor Hassan for signature! This is exciting news for NH Public Safety and in particular emergency communications agencies as it will create the first Statewide Interoperable Executive Committee which will guide continued planning, training and initiatives for interoperability in New Hampshire, as well as provide the needed guidance and support as FirstNET is introduced and implemented at the state level. NHEDA was allotted a seat on this important committee in the new law and we thank our Senators and Representatives for their support and assistance in getting this legislation passed.

As always, please do not hesitate to contact any member of the Board with any questions or suggestions—our contact information is listed at www.nheda.org. Thank you, for all you do, every day.

Tom Andross

The NHEDA Broadcaster

The NHEDA Newsletter is produced monthly and available free of charge electronically. Go to www.nheda.org today for details on free membership and other benefits of belonging to NHEDA.

Any NHEDA member can contribute to the newsletter. Submit articles, photos, training announcements and your ideas for articles. Send material to newsletter@nheda.org

Editorial Team:

Jennifer Cloutier
Berlin PD

Cassie Leavitt
Hampton Fire

Laura Bartlett—NH HSEM

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