



the *NHEDA* Broadcaster

A Monthly Journal of Information For New Hampshire's Emergency Telecommunicators
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2019 Annual Training Conference & Expo

April 7 - 10, 2019 : Mountain View Grand, Whitefield, NH

****SAVE THE DATE****

TAKE YOUR TRAINING TO
THE NEXT LEVEL!

HAPPENING :
April 7 - 10, 2019

Mountain View Grand Resort & Spa
101 Mountain View Rd
Whitefield, NH 03598



The conference committee has been hard at work over the last few months. Starting immediately after the conclusion of this past year's conference we began reviewing the evaluations and determining where we did well and what we fell short on. We were able to make a list of the items that were most important to us prior to beginning the next project. The May Executive Board call, a chairperson was selected, and a solicitation email sent out to members of NHEDA

wishing to be a part of the 2019 conference committee. One of the things that was determined should be done is to send out a proposal to venues in the Granite State that would be capable of accommodating our conference. Nearly 20 different proposals were sent out from Nashua to the Seacoast and as far north as the White Mountains. Only about 50% of the venues submitted a proposal back and those immediately were reviewed based on a few different factors such as room cost per night. From there, a short list was made and site visits were performed to see which options were most suitable. After much discussion between the members of the conference committee, Chairman Brown made a motion to the Executive Board during the August Board Call. A motion was made to go under contract with the Mountain View Grand located in Whitefield, New Hampshire to host the 2019 NHEDA Annual Training Conference & Expo. This motion was passed and the deposit for next year's conference has already been submitted.

Moving forward, we are looking forward to planning the more intricate details as the event comes closer. If you have any suggestions or would like to join the conference committee it is not too late! Please email Austin Brown at abrown@newlondonpd.us for inquiries regarding next year's conference. To stay up to date with next year's conference watch NHEDA's website at www.nheda.org/2019conference or to learn more about the hotel visit <https://www.mountainviewgrand.com/>

NHEDA Members Gathered for a photo-Op at the APCO International Conference held at the beginning of August.



**ATLANTIC
APCO**

Leaders in Public Safety Communications



At the August monthly meeting, Cory Clark presented a training on the NH Information and Analysis Center as it pertains to Dispatchers. Clark is a 23 year retired veteran of the Concord Fire Department. Clark is employed by Lakes Region Mutual Fire Aid and holds the new grant funded position of NH Fire/EMS Intelligence Liaison for the NHIAC. When asked

if he was the only Fire/EMS Intelligence Liaison that NH will have, he quickly replied that he 'hopes not!'. As agencies become more aware of what the NHIAC's capabilities and benefits, his job becomes busier and busier. He currently covers the entire state, but hopes that in the future he will have partners to share the work load.

Clark explained that the threats to Public Safety are constantly changing and becoming more complex all the time. His primary duties include collecting intelligence and inputting it so that it can be disseminated to Public Safety, he also provides a lot of education for agencies on what to look for, how to report it, and how to receive the intelligence newsletters.

Clark urged the group and any dispatcher to complete the online training in regards to suspicious activity reporting. See below for the link.

For further information on the NH Information and Analysis Center visit:

<https://www.nh.gov/safety/information-analysis-center/index.html>

To Access the Online Training



Access the training through the NSI Web site at:

<http://nsi.ncirc.gov/hspregistration/telecommunications/>

OUTREACH

In August the membership outreach committee went to Dover Police to meet with Lyndsay and some of the staff at Dover Communications. They run communications for Dover Police and Fire as well as Rollinsford Fire. They have a brand new police station (opened in March of 2016). They have 11 staff and run about 26,000 calls per year. As usual we brought some treats for them to have. Especially the coveted NHEDA bright yellow pens. We talked about what Dover communications does and what NHEDA does and had a great chat about dispatch. They were very accommodating and very welcoming. They graciously offer to host a training there! It was confirmed that in January 2019 we will be meeting in Dover!



Southwest NH District Fire Mutual Aid recently welcomed four new part-time probationary dispatchers. They are (from left to right) Colby Howard, Joe Bevilacqua, Jake Greenlaw, and Paige Ayotte



Upcoming Meetings & Trainings

Can't make the NHEDA Meeting & Training Make sure to join us on Facebook Live.

September Monthly Meeting & Training – September 19, 2018 at 10:00am. Location is Southwest NH Fire District Mutual Aid, 32 Vernon St, Keene, NH. Training Topic: 'Psychological First Aid' by Natalie Larson - from "SoulSafe"

October Monthly Meeting & Training – October 24, 2018 at 10:00am. (This is not our typical third Wednesday of the month due to the APCO-Atlantic Conference). Location is Conway Police Department, 35 East Conway Rd, Conway, NH. Training Topic: 'Drones 101' by Parks "Skip" Christenbury Chief Technology Officer/Chief UAS Pilot & Strafford County Sheriff's Office

November Monthly Meeting & Training – November 21, 2018 at 10:00am. Location is Hanover Public Safety, 46 Lyme Rd, Hanover, NH. Training Topic: To be determined.

December – Annual Joint NHEDA & TERT Board of Directors Meeting – December 3, 2018 at 11:00am – Location is the Mountain View Grand Hotel in Whitefield. Please RSVP on the meetings page of the NHEDA.org website.

January Monthly Meeting & Training – January 16, 2019 at 10:00am. Location is Dover Police Department, 46 Chestnut St, Dover. Training Topic: To be determined.



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The NHEDA Newsletter is produced monthly and available free of charge electronically. Go to www.nheda.org today for details on free membership and other benefits of belonging to NHEDA. Any NHEDA member can contribute to the newsletter. Submit articles, photos, training announcements and your ideas for articles. Send material to newsletter@nheda.org

Jennifer Cloutier—Berlin PD; Cassie Leavitt—Hampton Fire; Keith Veale—Hillsborough County SO; Erin Hannafin—LRMFA; Austin Brown—New London PD; Nicholas Bridle—Derry Fire; Kassandra Lee—Seabrook Fire; Tiffany Pearce—Rochester Public Safety; Bob Simard—Londonderry Fire; Laura Bartlett—NH DHHS